

ULBs	
1-	I AM HAVING MY USER ID , I AM TRYING TO LOGIN FIRST TIME BUT I HAVE NO MY PASSWORD , WHAT WILL BE MY FIRST TIME PASSWORD
ANS.	DEFAULT PASSWORD 111111
2-	OUR VERIFIER/ APPROVER HAS BEEN CHANGED , HOW WILL CHANGE IN NULM PORTAL
ANS.	MAIL TO YOUR SMMU WITH NAME, MOBILE NO, EMAIL ID, DESIGNATION AND ROLE IN NULM PORTAL
3	WHO AND HOW CAN MAP BRANCHES TO ULB
ANS.	VERIFIER AND APPROVER BOTH CAN MAP BRANCHES TO ULB BY INSERTING IFSC
4	IF MASTER DATA HAS BEEN PASSED BY VERIFER THEN APPROVER MAY REJECT/APPROVE
ANS.	YES
5	WHAT ARE ROLE OF ULB IN MASTER/CLAIM DATA
ANS.	ULBs WILL APPROVE/REJECT MASTER DATA, AND CAN VIEW CLAIM DATA
6	IF MASTER DATA APPROVED BY ULB VERIFIER AND ULB APPROVER , HOW CAN MASTER DATA REJECT
ANS.	THERE WILL NO CHANGE IN MASTER DATA IF ULB APPROVER APPROVED MASTER DATA
7	IS IT MASTER DATA WILL BE APPROVED BY ULB EVERY MONTH?
ANS.	NO, IT IS ONE TIME PROCESS.
8	MEANING OF MASTER DATA AND CLAIM DATA IN NULM PORTAL
ANS.	MASTER DATA IS DATA OF COMPLETE DETAILS OF BENEFICIARY, CLAIM DATA MAY CHANGE EVERY MONTH. KINDLY CHECK THE DSD FOR DETAILS.
9	WE NEED MAPPED BRANCH LIST HOW CAN IT GET
ANS.	YOU CAN GET IT FROM DOWNLOAD IN FRONT PAGE AFTER YOUR LOGIN
10	WHERE CAN WE GET REPORTS IN PORTAL
ANS.	VARIOUS TYPE OF REPORTS AVAILABLE IN PORTAL
11	WHERE IS MY SMMU CONTACT DETAILS
ANS.	YOU CAN GET IT FROM DOWNLOAD IN FRONT PAGE AFTER YOUR LOGIN
12	MASTER DATA OF AN ACCOUNT HAS BEEN PASSED FEW MONTH BACK BUT CLAIM NOT UPLOADED BY BANK AND BENEFICIARY HAS NOT RECEIVED HIS SUBSIDY. WHO IS RESPONSIBLE FOR THIS
	YOU HAVE TO TALK CONCERNED BANK . CONTACT LIST OF ALL BANKS UPLOADED IN PAISA PORTAL HOME PAGE.
13	IN PAISA-MIS INTEGRATION , WHAT IS MEANING OF PENDING AT ULB
	THERE IS SOME DISCREPANCY AT MINISTRY -MIS FOR THAT PARTICULAR ACCOUNT . ULB HAS TO CHECK MIS AND UPDATE ACCORDING TO BANK REMARK.

BANKs	
1-	I AM HAVING MY USER ID , I AM TRYING TO LOGIN FIRST TIME BUT I HAVE NO MY PASSWORD , WHAT WILL BE MY FIRST TIME PASSWORD
ANS.	DEFAULT PASSWORD 111111
2-	HOW TO MAP BRANCHES TO ULB
ANS.	AFTER MAKING COMPLETE RECORD OF YOUR BRANCHS IN XL FORMAT YOU CAN UPLOAD, CONCERNED ULB WILL APPROVE IT
3-	CAN WE UPDATE ULOADED MASTER DATA
ANS.	NO , IT IS ONE TIME PROCESS. NO MODIFICATION IS PERMISSABLE AFTER APPROVAL OF ULB.
4-	MEANING OF MASTER DATA AND CLAIM DATA IN NULM PORTAL
ANS.	MASTER DATA IS DATA OF COMPLETE DETAILS OF BENEFICIARY, CLAIM DATA MAY CHANGE EVERY MONTH. KINDLY CHECK THE DSD FOR DETAILS.
5-	HOW TO UPLOAD MASTER / CLAIM DATA AND GENERATION OF XML FILE
ANS.	WITH THE HELP OF YOUR INFORAMTION TECHNOLOGY (IT) TEAM YOU CAN GENERATE XML FILE USING DSD, PLEASE DO NOT TRY TO CHANGE FILE NAME OF XL FORMAT TO XML
6-	WHAT IS DSD
ANS.	MASTER / CLAIM DATA WILL UPLOAD ONLY GIVEN FORMAT IN DSD
7-	OUR MAKER/CHECKER HAS BEEN CHANGED , HOW WILL CHANGE IN NULM PORTAL
ANS.	MAIL TO NULMWEBPORTAL@ALLAHABADBANK.IN WITH NAME, MOBILE NO, EMAIL ID, DESIGNATION AND ROLE IN NULM PORTAL
8-	WHY ULB REJECTING MASTER DATA AND WHAT WILL DO NEXT
ANS.	THERE MAY BE SOME DISCREPENCY IN THAT DATA, CHECK IT AND UPLOAD AGAIN
9-	MEANING OF MASTER DATA AND CLAIM DATA IN NULM PORTAL
ANS.	MASTER DATA IS DATA WHICH WILL NOT CHANGE IN FUTURE, CLAIM DATA WILL CHANGE EVERY MONTH
10-	IS IT MASTER DATA WILL BE UPLOAD BY BANK EVERY MONTH?
ANS.	NO, IT IS ONE TIME PROCESS.
11-	WHERE CAN WE GET REPORTS IN PORTAL
ANS.	VARIOUS TYPE OF REPORTS AVAILABLE IN PORTAL
12-	IS IT MOBILE NUMBER COMPULSARY IN MASTER DATA
ANS.	IT IS OPTIONAL NOW.
13-	WE HAVE SOME CLOSED ACCOUNT WHICH ARE ELIGIBLE HOW TO CLAIM
ANS.	YOU CAN CLAIM SUBSIDY FOR CLOSED ACCOUNT BY UPLOADING MASTER DATA BUT BEFORE CLAIMING SUBSIDY YOU HAVE TO MARK CLOSE AND UPDATE SAVING IN MASTER DATA OPTION GIVEN IN PATH HOME->MISC->ACCOUNT CLOSED, CLOSE DATE.
14-	IN CASE OF RRB/ CO OPERATIVE , HOW CAN MAP BRANCHES WITH ULB
	THERE IS NO NEED TO MAP BRANCHES IN CASE OF RRB and CO OPERATIVE

15-	WHAT IS PAISA-MIS INTEGRATION GIVEN IN HOME PAGE
	PAISA PORTAL HAS BEEN INTEGRATED WITH MINISTRY NULM MIS . MIS DATA WILL BE FETCH BY PAISA PORTAL AUTOMATICALLY. ULB HAS TO UPDATE AND CORRECT DATA IN MINISTRY MIS. BANK CAN UPLOAD ONLY THAT DATA WHICH ARE IN PAISA-MIS INTEGRATION
16-	IN PAISA-MIS INTEGRATION , WHAT IS MEANING OF PAISA IN REPORTS
	ACCOUNTS WHICH MASTERS ARE ALREADY UPLOAD AND APPROVED IN PAISA PORTAL.
17-	IN PAISA-MIS INTEGRATION , WHAT IS MEANING OF PENDING AT BANK
	BANK WILL UPLOAD MASTER/REMARKS FOR THAT DATA
	IN PAISA-MIS INTEGRATION , WHAT IS MEANING OF APPROVER PENDING AT ULB
	MASTER DATA VERIFIED BY ULB VERIFIER AND PENDING AT ULB APPROVER
18-	A NULM LOAN ACCOUNT IS NOT IN NULM MIS .HOW CAN WE UPLOAD IN PAISA PORTAL FOR CLAIM
	YOU HAVE TO TALK CONCERN ULB TO UPLOAD THAT ACCOUNT IN MIS AFTER THAT YOU CAN UPLOAD MASTER AND CLAIM DATA.
19-	WHO CAN UPLOAD MASTER AND CLAIM DATA AND WHO ARE CORE USER OF BANKS
	EVERY BANKS HAS ONE MAKER AND ONE CHECKER USER AT HEAD OFFICE LEVEL . ONLY THAT USER CAN UPLOAD MASTER AND CLAIM DATA. THERE IS NO ROLE OF ANY BANK'S BRANCH.
20-	WE HAVE UPLOADED MASTER DATA BUT ULBs HAVE NOT APPROVED MASTER DATA. WHO IS CONTACT PERSON FOR THIS
	PLEASE CONTACT CONCERNED ULB . CONTACT LIST UPLOADED AT HOME PAGE OF PORTAL AFTER LOGIN,
21-	WE ARE UPLOADING CLAIM OR MASTER DATA ,BUT SYSTEM SHOWING SOME ERROR
	COMPARE YOUR XML FILE WITH DSD AND UPLOAD MASTER AND CLAIM DATA AS PER DSD (DATA STRUCTURE DOCUMENT)
22-	HOW CAN CLAIM SUBSIDY ADDITIONAL 3% FOR WSHG
	ADDITIONAL 3% FOR WSHG CAN BE CLAIM THROUGH PORTAL BY SELECTING EXTRA 3% CLAIM FOR WSHG OPTION GIVEN IN CLAIM DATA ENTRY
23-	WHO IS ELIGIBLE FOR ADDITIONAL 3% SUBSIDY FOR WSHG
	WSHG ACCOUNT WHICH HAS BEEN SUCESSFULLY CREDITED PRIMARY SUBSIDY THEN THAT ACCOUNT WILL BE ELIGIBLE FOR 3% ADDITIONAL SUBSIDY IN NEXT MONTH

SMMU	
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ANS.	DEFAULT PASSWORD 111111
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ANS.	MAIL TO NULMWEBPORTAL@ALLAHABADBANK.IN WITH NAME, MOBILE NO, EMAIL ID, DESIGNATION AND ROLE IN NULM PORTAL
3-	HOW TO UPDATE ULB USER DETAILS
ANS.	GO TO THE USER UPDATE, INSERT USER ID FETCH DETAILS AFTER PUTTING NEW DATA SAVE DETAILS
4-	HOW CAN DECLINE CLAIM DATA UPLOADED BY BANKS
ANS.	YOU CAN DECLINE CLAIM DATA THROUGH PORTAL UPLOADED BY BANKS
5-	WE ARE UNABLE TO APPROVE DATA DUE TO APPROVE BUTTON NOT ENABLE
ANS.	WHEN APPROVAL PROCESS OF ULBs WILL CLOSE THEN YOU WILL ABLE TO APPROVE CLAIM DATA
6-	WHAT IS ROLE OF SMMU IN NULM PORTAL
ANS.	SMMU WILL APPROVE CLAIM DATA AND GIVE AUTHORITY TO NODAL BANK TO DEBIT SMMU ACCOUNT THROUGH PORTAL
7-	WE NEED ULBs CONTACT DETAILS WHERE WILL IT GET
ANS.	YOU CAN GET IT FROM DOWNLOAD IN FRONT PAGE AFTER YOUR LOGIN
9-	WHERE CAN WE GET REPORTS IN PORTAL
ANS.	VARIOUS TYPE OF REPORTS AVAILABLE IN PORTAL
10-	I HAVE LOW BALANCE IN STATE ACCOUNT .CAN I APPROVE CLAIM DATA TO PROCESS SUBSIDY.
	IF SUBSIDY AMOUNT IS GREATER THAN YOUR STATE ACCOUNT BALANCE .YOU WILL BE UNABLE TO APPROVE DATA TO PROCESS SUBSIDY

MISCELLENEOUS	
1-	WHAT IS INTEREST RATE TO GET BENEFIT OF NULM SCHEME
ANS.	ABOVE 7% WHICH IS REALISED BY BORROWER IS ELIGIBLE FOR INTEREST SUBSIDY, IN CASE OF PROMPT PAYING WSHG CATEGORY WOMEN BORROWER 3% MORE IS ELIGIBLE FOR INTEREST SUBSIDY
2-	WHAT IS PAISA PORTAL WEBSITE
ANS.	https://www.paisaportal.in/
3-	INCASE OF ANY QUERY HOW TO CONTACT
ANS.	TOLL FREE NO 18001025026,EMAIL ID -NULMWEBPORTAL@ALLAHABADBANK.IN